

**CENTER FOR UROLOGIC CARE OF BERKS CO PC
BERKS UROLOGIC SURGERY CENTER**

Notice

**Informing Individuals About Nondiscrimination and Accessibility
Requirements**

Center for Urologic Care of Berks CO PC (“CUC”) and Berks Urologic Surgery Center (“BUSC”) complies with applicable Federal and State civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Center for Urologic Care of Berks CO PC and Berks Urologic Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Center for Urologic Care of Berks CO PC and Berks Urologic Surgery Center: Provides free aids and services to people with disabilities to communicate effectively with us, such as Qualified sign language interpreter services ; Written information in other formats ; Provides free language services to people whose primary language is not English, such as: Qualified interpreter services; Information written in other languages.

If you need these services, contact the respective Civil Rights Coordinator, Kathy Rhein, Office Manager, if you believe that Center for Urologic Care of Berks CO PC or Kristen Kline, RN, Director of Nursing, Berks Urologic Surgery Center have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance at: 1320 Broadcasting Road, Wyomissing, PA, 19610 and Suite 200 for CUC or Suite 210 for BUSC. 610-372-8995 for CUC and 610-685-1044 for BUSC for telephone numbers, 610-685-5984 for CUC fax and 610-685-1009 BUSC fax, and KRhein@centerforurologiccare.com for CUC or KKline@centerforurologiccare.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the applicable, aforementioned, Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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