Patient Portal Quick Reference Sheet

Frequently Asked Questions

What types of communications are appropriate for the Patient Portal?

The following types of requests or messages are appropriate for secure messaging using the Patient Portal:

- Prescription refill requests
- Appointment scheduling
- Non-urgent medical advice
- Non-urgent medical follow-up (including some types of test results)
- Non-urgent medical correspondence
- Billing and insurance questions

What types of communications are NOT appropriate for the Patient Portal?

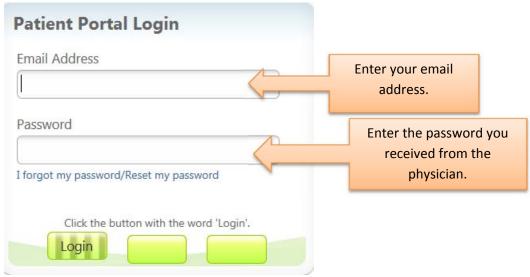
- Urgent medical concerns or questions
- Call 911 for emergencies. Portal messages are not monitored 24/7.
- Messages from the portal may be accessed by non-clinical staff at your doctor's office

What browsers are supported by the Patient Portal?

- Internet Explorer 9 or higher
- Chrome 2.0.172 or higher
- FireFox4 or higher

Login

Go to https://patientportal.intrinsiq.com/500185 and enter the following information:



After logging in, you will be asked to create a new password, answer 2 security questions, and agree to the Portal Terms of Use. You will then be taken to the home page.

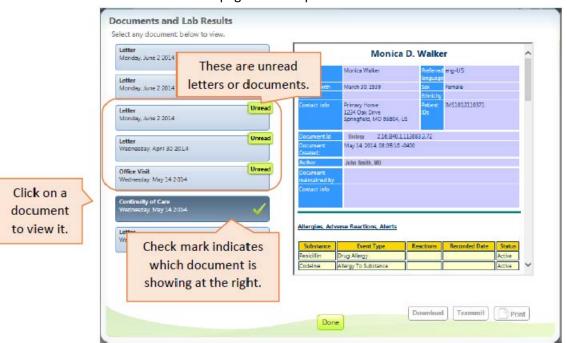
Home Page

Use the **Home** page to do any of the following:



Documents and Lab Results Page

Use the **Documents and Lab Results** page to view specific documents or letters.



IF YOU NEED ASSISTANCE WITH THE PATIENT PORTAL,
PLEASE CALL 610-372-8995 XT. 187.